

Online Shop Indien-Schmuckkunst  
Dipl. Ing. Ahmed Musa  
Penzinger Straße 125/5  
1140 Wien/Vienna, Austria  
Email: [office@indien-schmuckkunst.de](mailto:office@indien-schmuckkunst.de)  
Tel.: +43 676 / 878 260 550

# Cancellation

## Consumer Revocation Instruction

### Cancellation Policy for the Sale of Goods

#### Withdrawal

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods.

In order to exercise your right of withdrawal, you must inform us of your decision to cancel this contract by means of a clear statement (e.g. a letter sent by post, fax or email).

The declaration must be made before the goods are returned.

You can use the attached sample cancellation form, but this is not mandatory. You can also electronically fill in and submit the model withdrawal form or another clear declaration on our website. If you make use of this option, we will send you a confirmation of receipt of such a revocation immediately (e.g. by e-mail). To meet the cancellation deadline, it is sufficient for you to send your communication regarding your right of cancellation before the cancellation period expires.

#### The revocation is to be sent to:

Dipl. Ing. Ahmed Musa  
Managing Director: Dipl. Ing. Ahmed Musa  
Penzinger Straße 125/5  
1140 Wien/Vienna  
Austria  
Email: [office@indien-schmuckkunst.de](mailto:office@indien-schmuckkunst.de)  
Tel: +43 676 / 878 260 550

#### Consequences of Cancellation

If you cancel this contract, we have made all payments we have received from you, including delivery costs (with the exception of the additional costs that result from the fact that you chose a different type of delivery than the cheapest standard delivery we offer have) to repay immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract.

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For this repayment, we use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We can refuse the repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier. You must return or hand over the goods to us immediately and in any event no later than fourteen days from the date on which you inform us of the cancellation of this contract. The deadline is met if you send off the goods before the period of fourteen days has expired.

The **return** is to be sent to:

**Dipl. Ing. Ahmed Musa**  
**Penzinger Straße 125/5**  
**1140 Wien/Vienna**  
**Austria**

**You bear the direct costs of returning the goods.**

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the nature, properties and functionality of the goods.